

## **Important information about the gas supply and equipment in your new home**

Please read this important information about the gas supply in the property which you have been offered.

If you accept the property you'll need to:

- Set up your own gas account with your chosen gas provider as soon as you have signed your new tenancy
- You must then contact Sureserve Compliance, Raven's gas servicing contractors, to make an appointment for them to come to your new property to turn on and test your gas supply. When you call to make this appointment, let Sureserve Compliance know if you also have a gas cooker to be connected.
- At your appointment Sureserve Compliance will reconnect the gas supply, including your gas cooker if you have it at the time of the visit (please make sure you have the correct user/installation manual to hand). They won't return at a later date to fit it. You'll need to supply the hose that connects the cooker to the gas supply otherwise Sureserve Compliance won't be able to connect the cooker. They'll carry out essential tests to make sure that the equipment is safe.
- If your cooker is found to be faulty it will be disconnected for your own safety in accordance with gas regulations.
- No other gas appliances will be checked

**If you don't contact Sureserve Compliance you will not have a connected gas supply in your new home.**

**Call Sureserve Compliance on:**

**0330 002 1169**