

Important information about the gas supply and equipment in your new home

Please read this important information about the gas supply in the property which you have been offered.

If you accept the property you will need to:

- Set up your own gas account with your chosen gas provider as soon as you have signed your new tenancy
- You must then contact Smith & Byford, Raven's Gas Servicing Contractors, to make an appointment for them to come to your new property.
- Smith & Byford will reconnect the gas supply including your gas cooker if you have it at the time of the visit as long as it has the correct user/installation manual. They won't return at a later date to fit it. You will need to supply the hose that connects the cooker to the gas supply otherwise they will not be able to connect the cooker. They will carry out essential tests to make sure that the equipment is safe.
- If your cooker is found to be faulty it will be disconnected for your own safety in accordance with gas regulations.
- No other gas appliances will be checked

If you do not contact Smith & Byford you will not have a connected gas supply in your new home.

**Smith & Byford's phone number is:
0800 917 8335**

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