

Important information about the gas supply and equipment in your new home

Please read this important information about the gas supply in the property which you have been offered.

If you accept the property you'll need to:

- Set up your own gas account with your chosen gas provider as soon as you have signed your new tenancy
- You must then contact Gas Call Services, Raven's Gas Servicing Contractors, to make an appointment for them to come to your new property.
- Gas Call Services will reconnect the gas supply including your gas cooker if you have it at the time of the visit as long as it has the correct user/installation manual. They won't return at a later date to fit it. You'll need to supply the hose that connects the cooker to the gas supply otherwise they will not be able to connect the cooker. They'll carry out essential tests to make sure that the equipment is safe.
- If your cooker is found to be faulty it will be disconnected for your own safety in accordance with gas regulations.
- No other gas appliances will be checked

If you don't contact Gas Call Services you **will not** have a connected gas supply in your new home.

Gas Call Services' phone number is: 0330 002 1169